

# YOUR SAFETY IS OUR #1 PRIORITY

To our Sears Hometown Store family, your health is our number one priority and at the heart of every decision we make. Please rest assured that Sears Hometown Stores are taking the necessary precautions as directed by the Centers for Disease Control and Prevention (CDC) to ensure that your health and safety is not compromised during these unprecedented times.

## HERE'S WHAT WE'RE DOING

### KEEPING EVERYONE SAFE

We are communicating with our Independent Owners the guidelines from local and federal agencies

We monitor the health of our suppliers, Owners and employees

We highly recommend that sick employees remain at home in accordance with local and federal guidance

### PROVIDING A HEALTHY ENVIRONMENT

We have provided our Independent Owners guidelines from federal agencies on proper cleaning and disinfecting actions

We are taking measures to avoid close gatherings and encourage social distancing by recommending our customers use online services

### CREATING A FLEXIBLE SHOPPING EXPERIENCE

We are taking steps to help our customers by offering curbside pickup, delivery and individual shopping by appointment

A huge thanks to our customers, Owners, employees and local communities for your compassion and loyalty as we continue to navigate around COVID-19.

**NEW  
WAYS  
TO SHOP  
WITH US**

**1**

VISIT  
**SEARSHOMETOWNSTORES.COM**  
TO BROWSE, PURCHASE  
AND SCHEDULE HOME DELIVERY

**2**

CALL YOUR LOCAL STORE OWNER  
TO SCHEDULE A CURBSIDE PICKUP

**3**

CALL YOUR LOCAL STORE  
OWNER TO SCHEDULE A  
TIME TO SHOP THE STORE  
WITH MINIMAL OR  
NO OTHER CUSTOMERS